

Local Authority & Service Providers



Case Study #2 Fleet Efficiency

Incorporating

Visualising Transformation™



Councils and Private Sector - Fleet

Case Study #2

Summary

SSD have delivered results in respect to Fleet Services for a wide range of organisations, from the smallest council to large unitary councils and private sector organisations. We typically apply our 'Visualising Transformation' approach (a combination of *Lean & Systems Thinking*) in such interventions.

One such unitary council engaged SSD with the objective of improving service delivery, enable greater integration and alignment and improve financial performance with a target cost reduction of £100,000.

Challenges

Despite a good team and core systems being established, the extensive data available was not cogent, providing little if any knowledge. The budget structure was fractured causing frustrations and the loss of key staff.

Standard approaches were keeping progress stagnant and apathy had set in.

Results

The delivery of our 'Visualising Transformation' approach delivered the following benefits:

- ✓ A twenty two year capital plan, with a smoothed profile for vehicle replacement
- ✓ £5M capital savings in the first 30 months
- ✓ £800K capital savings per annum there-after
- ✓ £180,000 immediate fuel savings per annum
- ✓ Reduced external hire, increased internal hire, improved utilisation of existing fleet
- ✓ Significant operational savings for waste services
- ✓ A corporate ban on the business units buying vehicles without first consulting Fleet
- ✓ Improved safety and monitoring of external SEN services
- ✓ An agreed plan to save over £1M revenue per annum, with no redundancies.